

# Welcome to the Omni Homestead Resort, our host hotel for *Treffen Homestead* and America's First Resort

Experience the grandeur, Southern hospitality, and elegant charm that have made the resort a premier destination for 23 U.S. presidents dating back to the 18<sup>th</sup> century. Situated on more than 2,000 stunning acres, the resort features timeless comforts and modern amenities at every turn. The resort and surrounding countryside have so much to offer you that you may want to extend your stay beyond our scheduled four days at the resort.

It is the perfect place to relax and rejuvenate in naturally breathtaking surroundings. A recently completed \$156 million renovation restored the historic character to this Allegheny Mountain destination, from the dramatic entrance of the Great Hall to the newly renovated guest rooms, spa, and event spaces. The resort offers 483 guest rooms, including 88 suites, decked out in traditional Virginia-style furnishing and framed prints. *Conde Nast* magazine described the superb level of service as genuine and prime, from the front desk to the gift shops and the chefs and the tour guides.

While three breakfasts and dinners are included in your Treffen event, the resort offers a wide array of dining opportunities, from the formal dining room to more casual spots. At the new, bistro-style Martha's Market, you can score a cup of coffee along with their treasured traditional doughnuts. At Jefferson's Restaurant, you can enjoy American cuisine with a farm-to-table approach for lunch or dinner. Jefferson's Taproom is another option if you'd like to complement your meal with a Virginia wine, classic cocktail, or one of their regional and popular craft brews. Woody's is a guest favorite—an option for guests craving Italian, and Rubino's at the Cascades is huge for hungry golfers coming directly from the course. For drinks, The Presidential Lounge is a hip, speakeasy-style lobby bar offering a top-tier spirit and fine wine collection, swanky designs, and space for a game of pool. Just outside of the Theater is a Prohibition-style cocktail bar, where guests can order a drink to sip on and take to their seats for film screenings.

The Homestead's Spa is truly a destination in and of itself. It is 60,000 square feet and includes 28 treatment rooms, a fitness area with updated technology, and an adults-only Serenity Garden. Guests can also enjoy a river reflexology walk, poolside cabanas, and an outdoor Finnish-style sauna. There are also salon services for body treatments, manicures, and pedicures.

The Homestead offers two top-rated golf courses, the par 70 Cascades, where Sam Snead launched his career, and the par 72 Old Course. An American monument to the game, the Old Course enjoys the distinction of having the nation's oldest first tee in continuous use. If golf is not your thing, then perhaps the multitude of hiking trails, horseback riding through trails in the wooded forest, tennis, fly fishing, falconry, archery, skeet or trap, zip-lining or a leisurely carriage ride will capture your fancy.

#### **ROOM RATES**

As a registered participant of *Treffen Homestead*, special rates have been reserved for PCA members at this luxurious hotel:

Guest Rooms - \$359 per night plus applicable state and local taxes\*

\*See below for applicable state and local taxes

# Due to contractual obligations, all attendees are required to stay at the host hotel for the duration of the event.

## CHECK-IN/CHECK-OUT

Check-in: 4 PM /Check-out: 11 AM

#### **AIRPORT TRANSPORTATION**

Transportation Service to and from the Roanoke Regional Airport, surrounding airports and Amtrak can be arranged by calling The Omni Homestead Resort Activities Department at (800) 838-1766, option 3. Fees apply and advanced reservations are required.

# **CANCELLATION POLICY**

Cancellations within seven days will be charged one night's room/package rate, tax and \$30 daily resort charge. If you do not show up on the first night of your stay, all activities and dining reservations for the entire stay will be cancelled.

# **DAILY RESORT CHARGE**

The discounted daily resort charge is \$30 per night. The daily resort charge includes:

Premier In-Room Wi-Fi

Afternoon Social hour from 3-4pm

Fitness Center

Indoor Pool

Allegheny Springs pool complex (seasonal)

Daily History Tour at 10am

Lawn Games (Croquet and cornhole)

Bucket of golf balls to use on the Old Course or The Cascades driving range

Tennis Court (seasonal)

Nightly Movie Theater

Shuttle service to all resort recreational activities and downtown Hot Springs

Hiking and Biking trails

## **DEBIT/CREDIT CARD POLICY**

The use of a credit or debit card will initiate, at the time of check-in, an immediate deduction from your bank account for your room rate, inclusive of tax, for all room nights plus \$300 per night for incidentals. Upon check-out, any unused funds will be credited back to your account. Based upon the business rules of your bank, it may take 72 hours or longer for your bank to process this back to your account. Balances exceeding \$2000 will be settled to credit or debit card on file. This may occur prior to departure.

# **RESORT CHARGES**

Payment for all resort charges, such as dining, shop purchases and activity fees, will be to your guest room folio or credit card. The Omni Homestead resort's restaurants, bars, retails shops and amenities, with the exception of Martha's Market and Kober's, will no longer accept cash.

#### **DEPOSIT INFORMATION**

A deposit of the first night's room rate, daily resort charge, and tax will be taken at the time your reservation is made. This deposit is fully refundable outside of seven days prior to your arrival. Deposits for all holiday time periods are fully refundable outside of 21 days prior to arrival.

# **DINING AND RECREATION RESERVATIONS**

Advanced reservations and appointments are required for all evening dining and recreation to ensure preferred times. Please observe a 24-hour cancellation policy. Cancellation fees apply.

#### **EARLY CHECK-IN POLICY**

If you arrive prior to 4 PM, you may check your luggage with the bell desk and enjoy our resort amenities until your room becomes available.

#### **EARLY DEPARTURE POLICY**

If you check out before your scheduled departure date, your deposit will be forfeited. If your reservation was booked with a minimum night requirement or as a holiday package, you will be charged the full length of your reservation.

#### **NIGHTLY ROOM RATE**

Your nightly rate excludes all taxes, fees and daily resort charge.

# **TAXES AND GOVERNMENTAL FEES**

The room rate and daily resort charge are subject to governmentally imposed fees and taxes. Currently there is a 9% occupancy tax plus a 5.3% state sales tax. The room rate is subject to both occupancy and state sales tax whereas the resort fee is subject only to the state sales tax. State and local taxes are subject to change without notice.

# **PARKING POLICY**

Self-parking is complimentary for PCA Treffen attendees. Valet parking is \$35 + 5.3% sales tax per night (\$36.86).

# **PET POLICY**

Registered resort pet guests are welcome at The Omni Homestead. For your convenience, we have designated a limited selection of pet-friendly guest rooms to accommodate you and your dog. Two dogs may be registered to a room, if a valid credit card is on file. Please note that our pet policy extends only to dogs. Other pets, including extreme or wild animals, are not allowed. Each room with a dog(s) will be charged a one-time non-refundable cleaning fee of \$200. There will also be a per night pet fee of \$50 per dog. The pet may not be left alone in the room for extended periods of time. If your pet is the cause of guest noise complaints, you will be asked to remove the pet and may be liable for financial compensation to those guests disturbed. Dogs are not permitted in the Great Hall, dining outlets, retail shops, spa, pool areas, or along the Cascades Gorge. Guide dogs for the blind or otherwise disabled are exempt from our pet policy. Dogs whose sole function is to provide comfort and companionship do not qualify for this exemption under ADA guidelines.

To ensure your pet is registered and that you have pet-friendly accommodations, please call 540-839-3860 or 540-839-1766.

Please note that only registered resort dogs are permitted at the resort. To signify that your dog has been properly registered, we will provide a green bandana to be tied to the dog's neck. This bandana must always be visible throughout your stay. The owner of any dog not registered with the resort will be assessed a fine of \$500.

A blue bandana will be provided for guests with service animals. This bandana is for your convenience and will discreetly indicate to our associates that your animal is a service animal and that there is no reason to inquire about the animal's presence. We ask that the blue bandana be visible when in public areas.

#### **ROLLAWAY BEDS**

Rental is \$15 (plus tax) per night.

## **SERVICE CHARGE**

A 20% service charge is added to any spa charges incurred for spa attendants. Additional tipping is at your discretion.

## **SMOKING POLICY**

All guest rooms are non-smoking. If you smoke in your room, you are subject to a \$150 daily cleaning fee.

#### **ROOM RESERVATION PROCESS**

Use the instructions in our confirmation e-mail to make reservations; do not pass this information to anyone. You must make your room reservation within five (5) business days after registering for Treffen Homestead or you risk losing your registration for the week. A deposit equal to one night's stay is required to hold each individual's reservation.

The hotel may have limited rooms available for pre/post-event dates at the PCA contracted pricing. If available, they will be reserved on a first-come, first-served basis. If rooms with the PCA contracted rate are sold out, you can still contact the hotel to book rooms for pre/post-event dates at the regular rates if rooms are available. Treffen rooms are reserved for confirmed Treffen registrants only; unauthorized room reservations made at the PCA pricing will be canceled by the Treffen Team prior to the registration start date.

**Note:** Hotel guests are responsible for all in-room charges and bell/valet/housekeeping gratuities.